



Drop Shipment Policy

General Policy

- E-Seek will make Drop-Ship shipments to our VARS' Customers at the request of the VAR.
- E-Seek will make up to 15 Drop-Ship shipments per VAR customer, per month without additional handling charges.
- A \$20.00 Handling Fee will be charged for each Drop-Ship shipment over and above the 15 shipments per month limit.

Discrepancy & Shipping Damage

- The Drop-Ship customer should report any wrong, missing items or shipping damage immediately to both E-Seek and their VAR supplier.
- For shipping damage, the Drop-Ship customer must file a claim with the carrier immediately. All items are shipped insured, FOB Costa Mesa, thus must be reported for coverage.
- The customer is responsible for paying any freight charge caused by a refused shipment or unclaimed goods.
- E-Seek will make every reasonable effort to deliver on time, however, E-Seek shall not be liable for late or lost shipments.

Customer's Responsibility

- The customer should inspect all packages for damage and discrepancies upon receipt.